

# MnFIRE Assistance Program

**Authorizations are required for MAP services. Firefighters or family members must call the MnFIRE Helpline at 1-888-784-6634 and select the MAP Program choice (Option 1).**

While EAP claims are paid at the same contracted rates as routine outpatient therapy services, MAP claims are paid at a premium rate for in network MnFIRE providers. Claims must include:

- the MAP auth
- an HJ modifier following the CPT code.

When billing on providerexpress.com, providers will be prompted to select BH or EAP. Select EAP and the HJ modifier will automatically populate for MnFIRE claims. If the services are provided virtually, (i.e., via telephonically or by video conference) the 02 Place of Service code must also be included on the claim.

## Helpful Authorization Tips:

- Auth letters are sent to the individual via email or USPS mail – ask the member for this info
- Verify auth details via our Auth Inquiry tool on providerexpress.com
- Call Optum MAP for assistance (1-866-694-9662)

## MAP allows the following procedure codes reimbursed at \$125:

- 90832HJ** - 30-37 min individual therapy
- 90834HJ** - 38-52 min individual therapy
- 90846HJ** - Family therapy without patient in attendance
- 90847HJ** - Family therapy with patient in attendance
- 90853HJ** - Group therapy other than family

**NOTE:** Extended therapy visits code (90837) and formal diagnostic assessments code (90791) are not covered for MAP.

For additional information or questions, please contact our dedication Provider Relations Advocate, Emily DeBoer at [emily.deboer@optum.com](mailto:emily.deboer@optum.com).

Unlike traditional EAP, Optum reimburses you at a \$125 **premium rate** for MAP services. Appointments should be scheduled within 5 days of request.



# Need support? We've got your back.

Physical and emotional well-being support is on duty 24/7.



Call us 24/7 at  
**1-888-784-6634**

## Free Hometown Heroes Assistance Program Resources

We're here to help Minnesota firefighters — and their families — stay healthy.

### MnFIRE Assistance Program (MAP)

- Up to 5 no-cost yearly personal and confidential sessions with trained professionals.
- Also matched with a trained peer supporter.
- If you are in crisis or need support, call **1-888-784-6634** or visit **mnfireinitiative.com**.

### MnFIRE Critical Illness Program

- A free insurance policy providing up to \$20,000 towards expenses after a diagnosis of cancer, cardiac or other critical illnesses.
- To file a claim, call **1-888-784-6634** or visit **mnfireinitiative.com**.

### MnFIRE Awareness Training

- Ongoing, free annual training to keep you up to date on occupational health risks.
- Basic awareness training and deep-dive sessions covering cancer, emotional trauma and cardiac.
- Sign up at **mnfiretraining.org**.

This program should not be used for emergency or urgent care needs. In an emergency, call 911 if you are in the United States, the local emergency services phone number if you are outside the United States, or go to the nearest ambulatory and emergency room facility. This program is not a substitute for a doctor's or professional's care. Due to the potential for a conflict of interest, legal consultation will not be provided on issues that may involve legal action against Optum or its affiliates, or any entity through which the caller is receiving these services directly or indirectly (e.g., employer or health plan). This program and all its components, in particular services to family members below the age of 16, may not be available in all locations and is subject to change without prior notice. Experience and/or educational levels of Employee Assistance Program resources may vary based on contract requirements or country regulatory requirements. Coverage exclusions and limitations may apply.

Critical illness insurance is issued by Securian Life Insurance Company, a New York authorized insurer headquartered in St. Paul, MN.

Securian Financial is the marketing name for Securian Financial Group, Inc., and its subsidiaries. Securian Life Insurance Company is a subsidiary of Securian Financial Group, Inc.

© 2022 Optum, Inc. All rights reserved. Optum® is a registered trademark of Optum, Inc. in the U.S. and other jurisdictions. All other brand or product names are trademarks or registered marks of the property of their respective owners. Optum is an equal opportunity employer. WF6005181 217270-022022 OHC